# Factors Influencing Selection of Oral Hygiene Aids Among an Urban Population of Kathmandu District

Dr. Sunita Khanal,<sup>1</sup> Dr. Rosina Bhattarai,<sup>1</sup> Dr. Sujita Shrestha,<sup>1</sup> Dr. G. Nagaraja Rao<sup>1</sup>

<sup>1</sup>Department of Community Dentistry, Kantipur Dental College, Kathmandu, Nepal.

# ABSTRACT

**Introduction:** The exact origin of mechanical device for cleaning teeth is not known. In past, plants with high aromatic properties were chewed by people in twigs form. These twigs freshened breath and spread out fibres at their tips as they were used for cleaning teeth and gum surfaces. China was the first country to invent toothbrush. Widely used oral hygiene aids are toothbrush and toothpaste.

Objective: To assess the factors influencing selection of oral hygiene aids among an urban population of Kathmandu district.

**Methods:** A cross-sectional analytical study was conducted during July-October 2019 among the adult population from outreach programs and outpatient department of Kantipur Dental College Teaching Hospital after receiving ethical approval from Institutional Review Committee. Convenience sampling was done. A predesigned questionnaire was used for data collection purpose. Data was entered in Microsoft Excel and analysed using SPSS v.20 software. Chi-square test was done at  $\leq 0.05$  level of significance.

**Results:** Among 301 participants, 133 (44.2%) were male and 168 (55.8%) were female. The factors that influenced selection of toothpaste were: taste 169 (56.1%), fluoride content 160 (53.2%), previous experience 209 (69.4%), dentist's advice 180 (59.8%). Factors that influenced selection of toothbrush were: texture of bristle 274 (91%), cost of toothbrush 169 (56%), brand 211 (70%), previous experience, 200 (66.4%), 184 (61%) by size of head of toothbrush, and 184 (61.1%) by dentist's advice.

**Conclusion:** Previous experience, cost, and dentist's advice seemed influential factors in the choice of oral hygiene aids among the urban population of Kathmandu district.

Keywords: Influencing; oral hygiene aids; selection.

# **INTRODUCTION**

The two most common dental problems are dental caries and periodontal disease and bacterial plaque is the main aetiological factor in both the cases. Studies have shown that the removal of bacterial plaque is possible only through good oral hygiene practices.<sup>1,2</sup> Oral hygiene is the practice of keeping one's mouth clean and free from diseases and other problems.<sup>3</sup> Globally 4.2 billion people own a toothbrush with an average cost of US \$1 per brush.<sup>4</sup>

Dr. Sunita Khanal

Department of Community Dentistry, Kantipur Dental College, Kathmandu, Nepal. email: khanal.sunita729@gmail.com

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Khanal S, Bhattarai R, Shrestha S, Rao GN. Factors Influencing Selection of Oral Hygiene Aids Among an Urban Population of Kathmandu District. J Nepal Soc Perio Oral Implantol. 2020 Jul-Dec;4(8):57-60. Various studies have shown that factors influencing the choice of oral hygiene aids are: product class knowledge, quality, packaging, promotion, familiarity with a channel, brand awareness, family influence, professional influence, etc.<sup>5</sup> Very little information is available regarding the factors influencing the selection of oral hygiene aids among Nepalese population.

The main objective of the study was to assess factors influencing selection of oral hygiene aids among an urban population of Kathmandu district.

# **METHODS**

Analytical cross-sectional study was conducted among the patients visiting Outpatient Department and outreach programs of Kantipur Dental College Teaching Hospital and Research Centre during July-October 2019. Ethical clearance was obtained from Institutional Review Committee of Kantipur Dental College Teaching Hospital and research centre before starting the study. Informed written consent was obtained from the patients before enrolling them in the study. Participants who were  $\geq$  18 years old and who gave

Correspondence:

consent to participate in the study were included. Sample size was calculated by taking p=0.26.6

It was calculated to be 296. Convenience sampling technique was used for data collection. A structured predesigned questionnaire was used for data collection purpose.6 A single interviewer was used for data collection purpose. Factors that were considered for the choice of toothpaste were the cost, colour, flavour/taste, packaging, content (herbal/fluoride), media advertisement, family influence, and advice of dentist whereas factors considered for the choice of toothbrush were texture of the bristle, cost, packaging, brand, media advertisement, size of the head of toothbrush, family influence, and advice of dentist. For each factors, two options influenced and not influenced were there. Before starting the study, the questionnaire was pretested among 10% of the sample size (30 patients), who were not included in the final analysis to ensure reliability of the questionnaire. The Cronbach alpha value was found to be > 0.7.

Data was entered and coded in Microsoft Excel Sheet and analysed using IBM SPSS Statistics for Windows, version 20 (IBM Corp., Armonk, N.Y., USA). P value of  $\leq 0.05$  was considered to be statistically significant. Chi-square test was used to assess the association of variables.

# RESULTS

Altogether 301 participants participated in study, among them 168 (55.8%) were female (Figure 1), out of which 263 (87.4%) were literate and 38 (12.6%) were illiterate



Figure 1: Genderwise distribution of participants.



(Figure 2), maximum number of participants were unemployed 86 (28.6%) (Figure 3).

When asked about their oral hygiene habits, it was found that 298 (99%) used toothbrush and toothpaste to clean their teeth. Among them 293 (97.3%) used manual toothbrush, 7 (2.3%) used powered toothbrush and 1 (0.4%) did not use toothbrush.

Factors that influenced selection of toothpaste the most were: taste 169 (56.1%), fluoride content 160 (53%) but 78 (26%) did not know what fluoride is, previous experience 209 (69.4%) and, advice by dentist 180(59.8%), (Table 1).

Factors that mostly influenced selection of toothbrush were: texture of bristle 274 (91%), cost 169(56%), brand 211(70%), previous experience 200 (66.4%), size of head of toothbrush 184(61%), and dentist's advice 184 (61.1%), (Table 1).

Chi-square test was applied to assess the association of gender and selection of oral hygiene aids. It was found that only taste of toothpaste was statistically significant (Table 2).

Chi square test was applied to assess the association of academic qualification and selection of oral hygiene aids. Fluoride content in toothpaste and dentist's advice seemed statistically significant with toothpaste selection. In toothbrush selection, texture of bristle, brand, size of head of toothbrush, and dentist's advice seemed statistically significant while other factors had no significant association (Table 3).



Figure 2: Academic qualification of participants, n (%).

Factors	Influence (n%)	Generalised chronic periodontitis (n%)				
Factors influencing selection of toothpaste						
Colour	102 (33.90)	199 (66.10)				
Cost	119 (39.50)	182(60.50)				
Taste	169 (56)	132 (44)				
Packaging	70 (23.30)	231 (76.70)				
Media	98(32.6)	203(67.4)				
Family influence	139(46.2)	162(53.8)				
Herbal content	125(41.5)	176(58.5)				
Previous experience	208(69)	93(31)				
Dentist's advice	181(60)	120(40)				
Fluoride content	53(160)	63(21)				
Factors influencing selection of toothpaste						
Texture of bristle	274(91)	27(9)				
Cost	169(56)	132(44)				
Brand	211(70.1)	90(29.9)				
Packaging	93(30.9)	208(69.1)				
Media	89(29.6)	212(70.4)				
Family influence	135(44.9)	166(55.1)				
Previous experience	200(66.4)	101(33.6)				
Size of head of toothbrush	182(60.5)	119(39.5)				
Dentist's advice	184(61.1)	117(38.9)				

## Table 1: Response of participants towards selection of toothpaste and toothbrush, n

# Table 2: Gender wise comparison on influence of taste of toothpaste, n (%).

Gender	Influence n(%)	No influence n(%)	P value
Male	84 (63.2%)	49 (36.8%)	
Female	85 (50.5%)	83 (49.5)	0.029
Total	169	132	
Chi-square test			

# Table 3: Comparison of academic qualification and selection of toothpaste and toothbrush, n (%).

		Uneducated	High school	Bachelors and above	P value		
Factors influencing selection of toothpaste							
		n (%)	n (%)	n (%)			
Fluoride content	Influence	10 (26.3)	69 (52.3)	81 (61.8)	0.002		
	No influence	12 (31.6)	24 (18.1)	26 (19.84)			
	Don't know Fluoride	16 (42.1)	39 (29.55)	24 (18.3)			
Dentist's advice	Influence	22 (57.89)	67 (50.76)	91 (69.5)	0.008		
	No influence	16 (42.11)	65 (49.2)	40 (30.5)			
Factors influencing selection of toothbrush							
Texture of Bristle	Influence	29 (76.3)	119 (90.1)	126 (96.2)	0.001		
	No influence	9 (23.7)	13 (9.9)	5 (3.8)	0.001		
Brand	Influence	21 (55.3)	87 (65.9)	103 (78.6)	0.008		
	No influence	17 (44.74)	45 (34.1)	28 (21.4)			
Size of head of toothbrush	Influence	17 (44.74)	83 (62.9)	83 (63.4)	0.010		
	No influence	21 (55.3)	49 (37.1)	48 (36.6)	0.016		
Dentist's advice	Influence	23 (60.5)	71 (53.8)	91 (69.5)	0.008		
	No influence	15 (39.5)	61 (46.2)	40 (30.5)			
Chi-square test							

## DISCUSSION

This study was conducted among the 301 (133, (44.2%) male, 168 (55.8%) female) individuals of Kathmandu district. Majority of the participants: 99% used toothbrush and toothpaste to clean their teeth which is similar to other studies.<sup>6-9</sup> The extensive use of toothbrush among the participants may be an indication of their shift towards usage of modern tools.

The results of current study showed that the factors influencing choice of toothpaste were taste, fluoride content, previous experience, and advice by dentist. This is in accordance with other studies.<sup>6,10</sup> Most of the customers use certain brand of toothpaste only for the taste. Peppermint taste was found to be the most preferred one in the present study with a belief that it provides the user with a sense of freshness and prevents bad breath.

Previous experience also influenced choice of both the toothpaste and toothbrush in our study suggesting that if respondents are satisfied with a particular product, they will use regularly.

Participants preferred fluoridated toothpaste to protect their teeth from decay process. However, few did not know about importance of fluoride which shows lack of awareness about the composition of toothpaste and needs to be immediately addressed.

The factors that affected selection of toothbrush were: texture of bristle, cost of toothbrush, brand, and previous experience, size of head of toothbrush, and dentist's advice which is in accordance with other studies<sup>4,6</sup> but in contrast to the study conducted by Sharda and Sharda.<sup>11</sup>

The texture of bristle was most influential factor while choosing the toothbrush in the present study. Soft bristle was the most preferred one which is similar to other studies<sup>6,9</sup> Cost was also an influential factor for people as they preferred toothbrush ranging from NRs. 50-100. Brands most commonly used are Colgate, Sensodyne, and Oral B. Advice by a dentist was also an influential factor in present study which could be because the study area is hospital and outreach programs conducted by hospital itself.

Factors like beauty, media advertisement, and herbal contents added had no influence in the selection of oral hygiene aids which is similar to the study conducted by Opeodu and Gbadebo6 but in contrast to other studies.<sup>7,11-13</sup>

There was significant difference in the selection of toothpaste based on taste in male and female. Academic qualification was found to be statistically significant with fluoride content and dentist's advice in choosing toothpaste. Also, texture of bristle, size of head of toothbrush, brand, and dentist's advice were statistically significant with choosing toothbrush. This may be due to the fact that as qualification level changes knowledge level also changes.

Since convenience sampling technique was used, findings cannot be generalised. This study serves as a pilot study for future studies.

## CONCLUSION

Consumer behaviour is very difficult to predict. In this study, selection of toothbrush and toothpaste were mainly influenced by previous experience and dentist's advice. So, dental professionals should spend more time in educating and motivating the patients about the oral hygiene practices and the products so that incidence of dental diseases could be reduced. Manufacturers should also give preference to people's health as well as choice before manufacturing oral hygiene aids so that people will use their products forever.

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#### Conflict of Interest: None.

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