

Generative AI in English Language Teaching: Opportunities and Challenges

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Abstract

The emergence of generative AI has significantly impacted English Language Teaching (ELT), presenting both opportunities and challenges. This study adopts a hermeneutic phenomenological approach to examine the experiences of four university-level English teacher educators who have incorporated generative AI into their teaching methodologies. By employing theoretical frameworks such as sociocultural theory and connectivism, the research explores how generative AI can tailor learning experiences, enhance language practice, and promote greater accessibility and inclusivity. The study also addresses issues related to the accuracy of AI outputs, ethical concerns, the need for teacher training, and the associated costs. Through semi-structured interviews and thematic analysis, the research offers comprehensive insights into the practical ramifications of AI in ELT. The results emphasize the importance of thoughtful integration, ongoing evaluation, adherence to ethical standards, and extensive professional development. This study contributes valuable perspectives to the discussion on AI in education and provides actionable insights for educators, policymakers, and developers.

Keywords: *Personalized Learning, Language Practice, Accessibility, Teacher Training, AI Integration, Pedagogical Innovations*

Introduction

The rapid evolution of artificial intelligence (AI) has significantly impacted various sectors, including English language education. Generative AI, exemplified by models such as OpenAI's GPT-4, has demonstrated remarkable capabilities in understanding and generating human-like text (Huang et al., 2023). These capabilities have sparked considerable interest in their potential applications in English Language Teaching (ELT), particularly for their promise

to provide personalized learning experiences, facilitate enhanced language practice, and make education more accessible (Rusmiyanto et al., 2023). However, the integration of AI into ELT poses several challenges, including concerns about content quality, ethical and privacy issues, teacher training, and implementation costs (Mukhamedov, 2024). This study adopts a hermeneutic phenomenological approach to examine the experiences of four university-level English teacher educators with generative AI. By exploring their lived experiences, this research aims to comprehensively understand the opportunities and challenges associated with AI in ELT. The findings contribute to the existing literature on AI in education and offer practical insights for stakeholders looking to leverage AI's potential in language teaching.

Literature Review

The integration of generative artificial intelligence (AI) in English Language Teaching (ELT) represents a transformative shift in educational technology, promising advancements in pedagogical practices and learning outcomes. Recent literature has extensively explored AI's role in enhancing personalized learning, language practice, accessibility, and inclusivity, alongside addressing various associated challenges (Alshahrani, 2023; Roshanaei et al., 2023). This review critically examines recent studies, focusing on their contributions, methodologies, and limitations to provide a nuanced understanding of the current research landscape in this field.

Generative AI's potential to offer personalized learning experiences has been a focal point in recent research. Özdere (2023) demonstrates that AI can tailor educational content to meet individual student needs, aligning with Vygotsky's (1978) sociocultural theory of the Zone of Proximal Development (ZPD). AI systems' ability to adapt to various learning styles and paces is supported by Kostka and Toncelli (2023), who show that AI-driven tools adjust instructional materials based on real-time student performance data. However, practical challenges in implementation often remain underexplored. Dai and Liu (2024) highlight that the theoretical benefits of AI may be constrained by technical limitations and the quality of AI algorithms. Moreover, Hockly (2023) points out the issue of AI's handling of complex language nuances, which may affect the accuracy of personalized feedback.

AI's potential to improve accessibility and inclusivity in ELT is also notable. Sharifuddin and Hashim (2024) highlight that AI tools can extend educational opportunities to students in remote or underserved areas, while Yang (2024) observes that AI's accessibility features support learners with disabilities, fostering a more inclusive educational environment. However, the broader systemic issues affecting equitable access to technology are often overlooked. Crompton et al. (2024) point out that disparities in access to AI tools can perpetuate existing educational inequalities, suggesting that addressing these inequalities is essential for achieving true inclusivity in education. Generative AI holds significant potential for transforming English Language Teaching, yet there is a notable paucity of phenomenological research exploring its impact on teaching practices from the educators' perspective. Current literature predominantly addresses the theoretical benefits and technical capabilities of AI, often

neglecting the practical challenges and real-world experiences faced by educators (Hockly, 2023; Dai & Liu, 2024). This study seeks to address this research gap by examining the lived experiences of university-level English teacher educators who have integrated generative AI into their teaching. By investigating their experiences, the study aims to elucidate the opportunities and challenges associated with AI integration, thereby providing practical insights to enhance its effectiveness in educational settings.

Theoretical Framework

This study is framed within the sociocultural theory of learning, particularly drawing on the work of Lev Vygotsky. Vygotsky's theory emphasizes the fundamental role of social interaction in cognitive development, positing that learning occurs through interactions with more knowledgeable others and the surrounding environment (Vygotsky, 1978). This theoretical perspective is relevant to the use of generative AI in English Language Teaching (ELT), as AI tools can act as mediators and collaborators in the learning process. Generative AI, with its interactive and adaptive capabilities, can provide scaffolding that supports learners in their zone of proximal development (ZPD). The ZPD represents the gap between what learners can achieve independently and what they can accomplish with guidance (Vygotsky, 1978). AI tools can offer just-in-time assistance and personalised feedback, helping learners progress beyond their current abilities. This aligns with the sociocultural emphasis on the dynamic interplay between individual learning and social context.

Additionally, the theoretical framework of connectivism, proposed by Siemens (2005), is pertinent to this study. Connectivism explores the influence of digital technology on learning, suggesting that knowledge is distributed across a network of connections and that learning involves navigating and expanding these networks. In the context of English Language Teaching, generative AI serves as a node within the learning network, providing learners access to its vast resources for constructing knowledge. The AI's capacity to offer diverse linguistic inputs and cultural contexts aligns with the principles of connectivism. Learners can interact with AI to explore different dialects, idiomatic expressions, and cultural references, thus enriching their language learning experience. Furthermore, AI can connect learners with authentic language use, thereby supporting the development of practical language skills.

Research Methodology

This study employs a hermeneutic phenomenological research method to explore the lived experiences of four university-level English teacher educators regarding the use of generative AI in English Language Teaching. Hermeneutic phenomenology, as described by van Manen (1990), emphasizes interpreting and understanding the meanings behind participants' experiences. This approach is particularly suitable for examining the complex and nuanced ways educators perceive and interact with AI technologies. Four university-level English teacher educators—Ram, Laxman, Sita, and Gita (pseudonyms)—were selected for this study based on their experience with integrating generative AI into their teaching practices. These participants provided diverse perspectives on the opportunities and challenges of using AI in ELT, contributing to a comprehensive understanding of the phenomenon under investigation.

Data were collected through semi-structured interviews, each lasting approximately 60-90 minutes. The interviews were designed to elicit detailed responses about the participants' experiences with generative AI, focusing on the opportunities and challenges. The data were analyzed using thematic analysis, following the guidelines proposed by Braun and Clarke (2006). This process involved familiarization with the data, coding, theme development, and refining themes to accurately represent the participants' experiences and perspectives.

Findings

The findings of this study reveal that generative AI significantly enhances English Language Teaching by offering personalized learning, improved language practice, and increased accessibility. However, challenges such as accuracy, ethical issues, teacher training, and costs accompany its integration. This section discusses these aspects, emphasizing the need for a balanced approach that combines AI's strengths with traditional methods and supports ongoing quality assurance and professional development for educators.

Personalized Learning

The findings from the interviews revealed that generative AI significantly enhances personalized learning in English Language Teaching. Each participant shared their experiences and perspectives on how AI tools tailor educational content to meet individual student needs, providing a more customized learning experience. Ram emphasized the AI's ability to adapt lessons based on students' performance and needs, stating, "The AI analyzes student data—like their quiz results and participation levels—and adjusts the lessons accordingly. For instance, if a student struggles with grammar, the AI will provide additional exercises and explanations focused on that area." This capability allows the AI to offer tailored feedback that addresses specific learning gaps and aligns instruction with each student's proficiency level.

Ram further noted how AI's adaptive learning paths contribute to personalized instruction. He explained, "I use an AI tool that creates individualized learning paths for each student. It tracks their progress and modifies future lessons based on their strengths and weaknesses. This means every student gets a learning experience that is directly relevant to their needs, which significantly improves their engagement and outcomes." This approach ensures that the learning experience is tailored to each student's requirements, enhancing both their engagement and academic performance.

Laxman highlighted the flexibility of AI in accommodating diverse learning styles. He remarked, "Some of my students are visual learners, while others prefer auditory or kinesthetic approaches. The AI can generate resources in various formats—videos, audio recordings, interactive exercises—tailoring the content to match each student's preferred learning style." This adaptability enables students to engage with the material in ways that best suit their individual preferences, thereby improving their overall learning experience. Additionally, Laxman discussed how AI helps identify and address learning difficulties, noting, "The AI system identifies patterns in student performance, such as recurring errors in pronunciation or

specific grammar issues. It then provides targeted activities to address these problems, helping students overcome challenges more effectively."

Sita observed that AI's personalized feedback mechanisms are highly beneficial. She stated, "The AI provides immediate feedback on assignments and exercises, which helps students understand their mistakes right away and make corrections. This instant feedback is crucial for reinforcing learning and improving language skills." The real-time feedback supports continuous learning and allows students to make steady progress. Sita also mentioned AI's role in goal setting, saying, "AI tools can help students set and track their own learning goals based on their performance. For example, if a student is struggling with vocabulary acquisition, the AI might suggest specific goals and resources to improve their vocabulary skills." This feature empowers students to take an active role in their learning process.

Gita highlighted AI's role in differentiated instruction. She noted, "In a diverse classroom, students have varying levels of proficiency and different learning needs. AI can differentiate instruction by offering different levels of difficulty for tasks and providing additional resources for students who need extra help." This differentiation ensures that all students receive appropriate support and challenges, promoting a more equitable learning environment. Gita also appreciated how AI facilitates personalized practice opportunities, stating, "The AI generates practice exercises and quizzes tailored to each student's progress. For instance, if a student is excelling in reading comprehension but struggling with writing, the AI can provide additional writing exercises to help them improve." This targeted practice helps students develop skills in areas where they require the most support.

Enhanced Language Practice

The integration of generative AI into language practice emerged as a significant theme in the participants' accounts, showcasing how AI tools offer innovative and interactive opportunities for students to enhance their language skills. Ram described how AI tools facilitate speaking practice through simulated conversations, stating, "Students can engage in AI-driven conversations that mimic real-life interactions. The AI corrects their pronunciation and grammar and provides suggestions for more natural phrasing. This practice helps students build confidence and improve their speaking skills in a low-pressure environment." This ability to engage in simulated dialogues allows students to refine their speaking skills and gain confidence in a supportive setting.

Ram also noted the advantages of AI in writing practice, explaining, "The AI offers instant feedback on writing assignments, pointing out errors and suggesting improvements. It also provides writing prompts and exercises to help students develop their writing skills." This instant feedback mechanism enables students to correct mistakes promptly and enhances their ability to express ideas clearly and effectively. Such targeted feedback contributes to refining students' writing abilities and overall communication skills.

Laxman observed that AI tools provide diverse language practice opportunities, stating, "AI can simulate different contexts and scenarios for language practice, from casual conversations to formal discussions. This exposure to diverse language uses helps students become more adaptable and proficient in various communicative situations." The variety of practice contexts facilitated by AI enhances students' ability to use language effectively in different settings. Additionally, Laxman highlighted the role of AI in vocabulary acquisition, noting, "AI tools can introduce new vocabulary through interactive exercises and contextual examples. Students can learn new words in meaningful contexts, which helps them retain and use the vocabulary more effectively." This approach to contextual learning supports the development of a richer and more functional vocabulary.

Sita emphasized the interactive aspects of AI-driven language practice, stating, "AI-driven games and simulations make language practice more engaging for students. For example, students can participate in role-playing activities that require them to use language creatively and spontaneously." Such interactive activities not only make language practice enjoyable but also encourage students to use language in creative and practical ways. Sita also mentioned AI's ability to offer personalized practice sessions, explaining, "The AI can tailor practice sessions to individual students' needs, focusing on areas where they need the most improvement." This personalized approach ensures that students receive targeted practice to address specific areas of difficulty. Gita further highlighted AI's support for collaborative language practice, stating, "Students can work together with AI tools on group projects or discussions. The AI can facilitate group activities by providing prompts and guiding the conversation." Collaborative practice fosters interaction and communication, essential components of effective language development. Additionally, Gita noted AI's role in providing authentic language experiences, explaining, "AI tools can expose students to authentic language use through simulations and interactions with virtual characters." Such exposure helps students become familiar with real-world language use and cultural contexts, enhancing their ability to use language effectively in real-life situations.

Accessibility and Inclusivity

Generative AI provides notable advantages in the creation of educational resources and the enhancement of teaching efficiency, as reflected in the participants' experiences. Ram highlighted the efficiency of AI in generating educational materials, stating, "AI tools can create lesson plans, quizzes, and interactive exercises quickly and easily. This saves a lot of time compared to creating these materials manually." By expediting the development of these resources, AI enables educators to allocate more time to direct teaching and student interaction, thus improving the overall instructional experience.

Ram also emphasized how AI contributes to the grading process and feedback provision. "AI can automate the grading of assignments and provide detailed feedback to students. This reduces the administrative workload and allows me to spend more time on direct instruction and student engagement." The automation of grading and feedback not only lightens

the teachers' administrative load but also ensures that students receive timely and constructive support, thereby facilitating a more efficient teaching process.

Laxman pointed out the versatility of AI in generating diverse educational materials, noting, "AI can create a wide range of educational resources, from interactive exercises to multimedia presentations. This variety helps keep lessons engaging and caters to different learning styles." The ability of AI to produce varied types of materials enhances instructional quality and maintains student interest. Additionally, Laxman mentioned AI's capacity to adapt resources to different difficulty levels, explaining, "AI tools can generate resources at varying levels of difficulty, ensuring that all students receive appropriate challenges. For example, the AI can create beginner, intermediate, and advanced versions of a reading comprehension exercise." This adaptability ensures that educational materials meet the needs of students across various proficiency levels.

Sita discussed AI's role in fostering creative resource development, stating, "AI can suggest innovative and creative ideas for lesson activities, such as interactive games or multimedia projects. This helps me develop more engaging and effective lessons." Such creative resources contribute to increased student engagement and enjoyment. Sita also highlighted the efficiency improvements in administrative tasks facilitated by AI, noting, "AI can handle routine administrative tasks, such as scheduling and tracking student progress. This frees up time for me to focus on instructional activities and student support." By streamlining administrative functions, AI allows educators to concentrate more effectively on teaching and supporting their students.

Gita described how AI tools aid in collaborative resource creation, mentioning, "AI can facilitate collaborative resource development by allowing multiple teachers to contribute and share materials. This collaboration enhances the quality and variety of educational resources available." Collaborative resource development leads to a richer and more diverse array of materials for students. Furthermore, Gita pointed out AI's potential for ongoing improvement of educational resources, stating, "AI tools can analyze student feedback and performance data to refine and improve educational materials. This ensures that the resources remain effective and relevant." The continuous refinement of resources enhances their effectiveness and ensures they stay aligned with students' evolving needs.

Student Engagement and Motivation

Generative AI has a notable impact on student engagement and motivation by offering interactive and personalized learning experiences. Participants shared various ways in which AI tools contribute to a more engaging and motivating learning environment. Ram observed that gamification features in AI tools significantly boost student motivation. He noted, "AI tools that incorporate game elements, such as rewards and challenges, make learning more engaging for students. They are more motivated to participate and complete tasks when they see learning as a

game." By integrating game-like elements, AI enhances motivation and makes the learning process more enjoyable.

Ram also highlighted the role of AI in delivering personalized encouragement. He explained, "AI can give students individualized feedback and praise based on their performance. This positive reinforcement helps build their confidence and keeps them motivated to continue learning." Personalized feedback and praise contribute to increased motivation and support students' self-efficacy, helping them remain engaged with their learning objectives.

Laxman emphasized how AI tools facilitate increased student participation through interactive activities. He remarked, "Interactive AI tools, such as virtual simulations and role-playing games, encourage students to actively participate in lessons. They are more engaged when they can interact with the material and each other." These interactive elements promote active learning and enhance overall student engagement. Laxman also discussed AI's role in supporting goal-setting and achievement, stating, "AI tools can help students set and track their learning goals. By providing progress updates and celebrating achievements, AI keeps students motivated and focused on their goals." This approach aids students in staying motivated and maintaining a sense of accomplishment.

Sita discussed how AI tools contribute to making learning more enjoyable. She noted, "AI tools that incorporate multimedia elements, such as videos and animations, make lessons more engaging and enjoyable for students. They are more likely to stay interested and motivated when the content is presented dynamically and interactively." The use of multimedia elements enhances student interest and motivation. Additionally, Sita pointed out the benefit of immediate feedback and rewards provided by AI. "AI tools can offer instant feedback on students' work and provide rewards for their efforts. This immediate recognition reinforces positive behaviour and keeps students motivated to continue working hard." Instant feedback and rewards are crucial for reinforcing learning and sustaining motivation.

Gita observed that AI tools support personalized learning paths, stating, "AI can create personalized learning paths for each student, based on their interests and progress. This customization makes learning more relevant and engaging for students." Tailoring learning paths to individual interests helps maintain engagement and relevance. Gita also highlighted AI's potential for fostering a positive learning environment, saying, "AI tools can create a supportive and encouraging learning environment by providing constructive feedback and recognizing students' achievements. This positive atmosphere helps students feel valued and motivated." Creating such an environment contributes to overall motivation and enhances student engagement.

Challenges in AI Integration

The integration of AI in English Language Teaching (ELT) presents several challenges despite its numerous advantages. Participants identified various obstacles related to AI implementation, including issues of accuracy, ethics, teacher training, and cost. Ram expressed

concerns about the accuracy of AI-generated content, stating, "AI sometimes produces incorrect or nonsensical answers, which can confuse students. It's crucial to verify the accuracy of AI-generated content and provide corrective guidance when needed." Ensuring the reliability of AI outputs is essential for maintaining educational quality and preventing confusion among students.

Ram also highlighted ethical issues surrounding AI, noting, "There are privacy issues related to the collection and use of student data by AI tools. We need to ensure that student information is protected and used responsibly." Addressing concerns such as data privacy and security is critical for the responsible use of AI in education. Similarly, Sita emphasized the need for clear ethical guidelines, stating, "We need clear ethical guidelines for the use of AI in education to address issues such as data privacy and algorithmic bias. Establishing these guidelines ensures that AI is used responsibly and transparently."

Laxman discussed the necessity of adequate teacher training, commenting, "Teachers need to be trained to effectively use AI tools in their teaching. Without proper training, they may struggle to integrate AI into their lessons and make the most of its benefits." Professional development is crucial to equip educators with the skills required for successful AI integration. He also noted resistance to technology adoption, stating, "Some teachers may be hesitant to adopt AI due to unfamiliarity with the technology or concerns about its impact on their teaching. Overcoming this resistance requires addressing their concerns and providing adequate support."

Gita addressed the financial barriers associated with AI implementation, observing, "Implementing AI technologies can be costly, and not all institutions have the budget for it. Financial constraints can limit the adoption of AI tools and their potential benefits." She also highlighted the need for sustainable investment, saying, "AI tools require ongoing investment in terms of maintenance and updates. Institutions need to plan for these long-term costs to ensure the continued effectiveness of AI tools." Sustainable financial planning is necessary to enable broader access to and effective use of AI technologies in education.

Generative AI offers substantial benefits for English Language Teaching by providing personalized learning experiences, enhancing language practice, and making education more accessible and inclusive. However, the integration of AI also presents challenges, including issues of accuracy, ethics, teacher training, and cost. Addressing these challenges requires a balanced approach that combines the strengths of AI with traditional teaching methods, ongoing quality assurance, and comprehensive professional development for educators.

Discussions

The discussion section explores the impact of generative AI in ELT, highlighting its benefits in personalized learning and resource creation, as well as challenges like accuracy and ethics. Participants emphasize the need for a balanced approach to harness AI's potential while addressing integration hurdles. The integration of AI in English Language Teaching presents a

complex landscape, encompassing both substantial opportunities and significant challenges. As Ram emphasized, "AI is a tool, not a replacement for teachers. It can enhance our teaching, but it can't replace the human touch," highlighting that AI should complement rather than substitute for human educators. This perspective is supported by the literature, which suggests that while AI can greatly enhance the teaching and learning process, the most effective educational outcomes are achieved through the synergy of human expertise and technological innovation (Daulay & Ginting, 2024).

Personalized Learning: A Double-Edged Sword

Personalized learning through generative AI represents a significant advancement in education by allowing for lessons tailored to individual student needs and providing real-time feedback, which can improve engagement and learning outcomes (Abdurazakova, 2024). Ram's experience exemplifies this potential: "The AI allows me to tailor lessons to each student's needs. It analyzes their performance and provides feedback that helps them improve specific areas." This approach is consistent with Vygotsky's (1978) sociocultural theory, which underscores the value of scaffolding in the learning process. Nevertheless, the use of AI for personalized learning also presents challenges, such as concerns about the accuracy and appropriateness of AI-generated content. As Ram noted, "AI sometimes produces incorrect or nonsensical answers, which can confuse students," highlighting the need for robust quality assurance mechanisms to ensure that AI outputs are accurate and pedagogically sound. Additionally, the potential for AI to perpetuate biases present in its training data raises significant ethical issues, necessitating careful monitoring and intervention to address inaccuracies and biases.

Enhanced Language Practice: Opportunities and Limitations

Generative AI's capacity to simulate real-life conversations, integrate various resources, and offer immediate feedback presents substantial benefits for language practice, aligning with Siemens' (2005) connectivism theory, which emphasizes how digital technology enhances learning by navigating and expanding networks of resources. Sita's observation that "The AI provides a safe environment for students to practice speaking without fear of judgment" underscores the psychological advantages of AI-mediated practice, which can build student confidence and competence as noted by Fathi et al. (2024). Despite these advantages, limitations exist. AI's feedback on grammar and pronunciation often lacks the nuanced understanding and cultural context that human instructors provide, which is crucial for effective communication in language learning. Additionally, the effectiveness of AI in language practice is dependent on the quality of its algorithms and data. As Laxman pointed out, "Some students learn better through visual aids, while others prefer written explanations. The AI can cater to these preferences, making learning more effective." This adaptability, while beneficial, necessitates ongoing updates and improvements to ensure AI systems remain effective and relevant.

Accessibility and Inclusivity: Expanding Horizons

Generative AI has the potential to significantly democratize education and enhance inclusivity by providing high-quality resources to learners in remote or underserved areas, thus overcoming geographical and socio-economic barriers (Alshaikhi et al., 2024). As Ram noted, "AI tools can reach students in remote areas who wouldn't otherwise have access to quality education," illustrating the broad reach of AI in expanding educational opportunities. Furthermore, AI supports learners with disabilities through features such as speech-to-text, text-to-speech, and language translation. Sita's observation, "AI's text-to-speech and speech-to-text features are incredibly helpful for students with learning disabilities," highlights how these tools facilitate diverse learning needs and promote equity. Nevertheless, the effective integration of AI requires addressing digital literacy and access to technology. Gita emphasized, "We need to ensure that all students have access to the necessary technology and are equipped with the digital skills to use it effectively," pointing out the digital divide that can impede the successful use of AI. To fully leverage AI's inclusive potential, efforts must focus on providing the necessary infrastructure, training, and support to both students and educators.

Resource Creation and Efficiency: Enhancing Teacher Capabilities

Generative AI has the potential to greatly enhance the efficiency of resource creation in English Language Teaching (ELT) by automating tasks such as generating lesson plans, quizzes, and interactive exercises, thereby allowing teachers to dedicate more time to interactive and impactful teaching activities (Koraishi, 2023). As illustrated by Laxman's experience, "The AI has saved me countless hours by generating lesson plans and quizzes. I can now spend more time on student interaction and less on administrative tasks," AI's ability to streamline these processes enhances teacher capabilities. Additionally, AI's capacity to produce diverse and engaging materials, as noted by Gita—"The AI can come up with creative writing prompts and interactive exercises that I would have never thought of. It keeps the lessons fresh and interesting for the students"—supports innovative teaching practices and maintains student interest. However, the efficiency gains provided by AI must be balanced with the necessity of teacher oversight. While AI can automate numerous tasks, the human element remains crucial for delivering contextualized feedback, addressing individual student needs, and fostering a supportive learning environment, as emphasized by Ram: "AI is a tool, not a replacement for teachers." This underscores the importance of integrating AI in a way that complements, rather than replaces, human educators.

Student Engagement and Motivation: Leveraging AI for Interactive Learning

Generative AI's interactive features have the potential to greatly enhance student engagement and motivation by making learning more enjoyable and immersive through gamified experiences, interactive storytelling, and creative writing prompts (Rizvi, 2023). As Ram noted, "The students are more motivated to participate in lessons that include AI elements like games and interactive storytelling. They see learning as fun and are more likely to stay engaged," highlighting AI's effectiveness in increasing motivation. Additionally, AI's ability to provide personalized encouragement and feedback helps students stay motivated and aligned

with their learning goals, as observed by Laxman: "The AI gives students positive reinforcement, which boosts their confidence and keeps them motivated to continue learning." This aligns with Vygotsky's (1978) sociocultural theory, which underscores the role of social interaction and feedback in the learning process. However, integrating AI into learning environments also necessitates careful consideration of how it complements traditional teaching methods. While AI can enhance engagement, Gita emphasized the importance of maintaining a balance: "AI can make lessons more engaging, but we also need to ensure that students develop social and collaborative skills through interactions with their peers and teachers." This reflects the need for a balanced approach that combines AI with conventional pedagogical practices to ensure a comprehensive educational experience.

Ethical and Privacy Considerations: Navigating the Complex Landscape

The ethical and privacy implications of AI in education present significant challenges that must be carefully managed to ensure responsible use of these technologies. As Gita pointed out, "We need to ensure student data is protected and used responsibly. There are serious privacy concerns that need to be addressed," reflecting the broader concerns in the literature about safeguarding personal data and maintaining transparency in AI applications (Akgun & Greenhow, 2022). Institutions are required to develop clear guidelines and protocols to govern the ethical use of AI, including transparency in AI operations, stringent data privacy measures, and accountability for AI-generated outcomes. Additionally, educators must receive training to navigate the ethical complexities of AI integration in teaching. Another critical ethical issue is the potential for inherent biases in AI systems, as algorithms trained on biased datasets can perpetuate these biases in educational content. Sita emphasized the need for vigilance, stating, "We can't blindly trust AI; we need to constantly check its output and make sure it's accurate and suitable for our students," underscoring the necessity of continuous oversight and quality assurance to ensure that AI tools provide equitable and unbiased educational support.

Teacher Training and Professional Development: Building Capacity for AI Integration

The effective integration of AI into English Language Teaching (ELT) relies heavily on comprehensive teacher training and professional development. Teachers must acquire the necessary knowledge and skills to utilize AI tools effectively, which involves understanding AI principles, integrating these tools into lesson plans, and troubleshooting issues as they arise (Al-Zyoud, 2020). Participants emphasized the need for ongoing support and resources, with Laxman noting, "Professional development shouldn't be a one-time thing. We need continuous training and support to keep up with the latest developments in AI technology," reflecting the literature's emphasis on sustained professional development for successful AI integration. Additionally, training programs should address both the technical and pedagogical aspects of AI. Sita highlighted this necessity, stating, "Some of my colleagues are hesitant to use AI because they don't understand how it works or how to implement it in their lessons. Professional development programs are crucial for overcoming these barriers." Comprehensive training that covers both AI's technical functions and its pedagogical applications is essential for enabling educators to effectively incorporate AI into their teaching practices.

Addressing Financial Barriers: Sustainable Implementation Strategies

Addressing the financial barriers to integrating AI into English Language Teaching (ELT) involves careful consideration and strategic planning. As Gita observed, "Implementing AI technologies can be quite expensive, and not all institutions have the budget for it," a view supported by the literature, which identifies high costs as a significant barrier to widespread AI adoption (Shaw et al., 2019). To mitigate these financial challenges, institutions should seek various funding sources and partnerships. Sita recommended, "Grants and collaborations with tech companies can help alleviate some of the financial burdens," suggesting that external funding and strategic alliances can help offset the costs associated with AI implementation. Furthermore, Ram emphasized the importance of addressing ongoing financial requirements, stating, "It's not just about the initial cost; there's also the need for continuous updates and maintenance." This underscores the need for policymakers to consider both the initial and long-term financial implications of AI integration, ensuring a sustainable approach to funding and supporting AI initiatives in education.

Future Directions: Continuous Research and Development

The study highlights the necessity for ongoing research and development to enhance the effectiveness and reliability of AI technologies in educational contexts. Continuous advancements in AI and further exploration of its applications in English Language Teaching (ELT) are crucial for improving educational practices and outcomes (Gill et al., 2022). Future research should investigate the long-term effects of AI integration on student learning outcomes, teacher practices, and overall educational quality. Moreover, it is essential to address the ethical and privacy concerns associated with AI use and develop strategies to mitigate these issues. Advancing our understanding of AI in education will enable the creation of more effective, ethical, and sustainable approaches to its integration in ELT.

Conclusion

Generative AI holds substantial promise for transforming English language teaching by providing personalized learning experiences, enhancing language practice, and increasing educational accessibility. Nonetheless, its integration into educational settings presents several challenges, including issues related to accuracy, ethics, teacher training, and cost. Addressing these challenges requires a balanced approach that integrates AI with traditional teaching methods while continuously monitoring and improving AI tools. Additionally, ethical and privacy concerns must be carefully managed to ensure responsible use of AI technologies. This study highlights the need for ongoing research and development to maintain the effectiveness and reliability of AI in education. It also underscores the importance of comprehensive professional development programs to equip educators with the skills necessary for successful AI integration. Future advancements in AI technology and further research into its applications in English Language Teaching will be crucial for deepening our understanding and enhancing our ability to leverage AI effectively for educational improvement.

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